

Agenda

Improvement Programme Board

8 September 2011

11.00am – 1.00pm

Local Government House

	Item	Page
1.	Improvement Programme Board Membership, Terms of Reference and Appointments 2010 – 11	
2.	Improvement Programme Board priorities	
3.	Public Services by Design The Board will receive a presentation from Ellie Runcie, Director - Design Innovation Services and Networks (Design Council); and Pauline Shakespeare, Programme Manager (Design Council).	
4.	Taking the Lead	
5.	Children's Services – Sector led improvement	
6.	Fraud in Local Government The Board will receive a presentation from Mike Haley – Director, Public Sector Fraud (National Fraud Authority) and Rachael Tiffen (National Fraud Authority).	
7.	Local Productivity Programme	
8.	Notes of the last meeting	

Date of next meeting: 11.00am, 8 November 2011